

FACTS

WHAT DOES STAR FINANCIAL BANK DO WITH YOUR PERSONAL INFORMATION?



Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balances and payment history
- credit history and credit score

How?

All financial companies need to share customer’s personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customer’s personal information; the reasons STAR Financial Bank chooses to share; and whether you can limit this sharing.

Reason we can share your personal information	Does STAR Financial Bank share?	Can you limit this sharing?
For our everyday business purposes —such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes —to offer our products and services to you	Yes	Yes
For joint marketing with other financial companies	Yes	Yes
For our affiliates’ everyday business purposes —information about your transactions and experiences	Yes	No
For our affiliates’ everyday business purposes —information about your creditworthiness	Yes	Yes
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	Yes	Yes

To limit our sharing

- Call 888-395-2447 or
- Visit us online: starfinancial.com/contact-us

Please note:

If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions?

Call 888-395-2447 or go to starfinancial.com/contact-us

Who we are

Who is providing this notice?

STAR Financial Bank

What we do

How does STAR Financial Bank protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.

How does STAR Financial Bank collect my personal information?

We collect your personal information, for example, when you

- open an account or apply for a loan
- use your credit/debit card or pay your bills
- make deposits or withdrawals from your account

We also collect your personal information from others, such as credit bureaus, affiliates or other companies

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes—information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

What happens when I limit sharing for an account I hold jointly with someone else?

Your choice will apply to everyone on your account.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *our affiliates include STAR Insurance Agency*

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *non affiliates we share with could include mortgage companies, insurance companies and direct marketing companies*

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *our joint marketing partners include credit card companies*

Other important information

Do Not Call Policy. This notice is the STAR Financial Bank Do Not Call Policy under the Telephone Consumer Protection Act. We do not solicit via telephone numbers listed on the state or federal Do Not Call lists, unless the law allows. Consumers who ask not to receive telephone solicitations from STAR Financial Bank will be placed on the STAR Financial Bank Do Not Call List and will not be called in any future campaigns, including those of STAR Financial Bank affiliates. If you communicate with us by telephone, we may monitor or record the call.