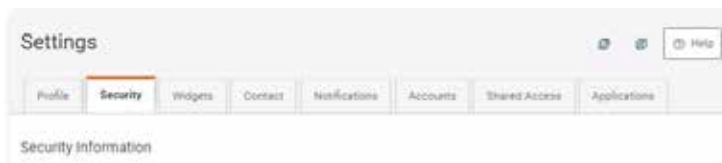
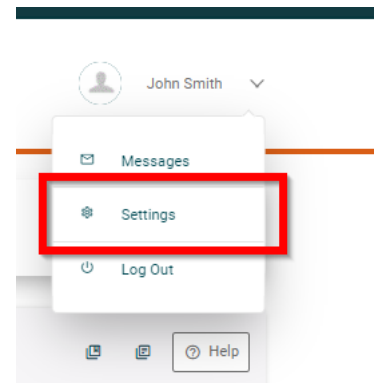


2FA App Guide for STAR Online Banking

Keeping our customer's information secure is of the utmost importance at STAR. Users have multiple options for two-factor authentication in STAR Online Banking and the STAR Mobile App, including enabling an app like Google Authenticator, Authy, or Duo. Read on for assistance enabling such an app on your account.

Log in to Online Banking on desktop (you cannot enable this feature from the STAR Mobile App) and navigate to **Settings**.



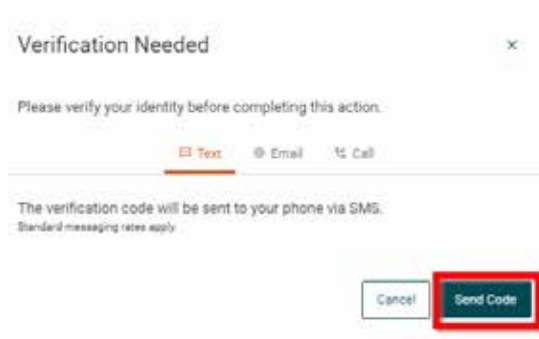
Navigate to the **Security Tab**

Under the **Two-Factor Authentication** section find 2fa App and select **Enroll**. This will generate a code for adding STAR to an authentication app.



Open your preferred authentication app and **add an account**. This could appear as a button, '+' icon, menu item or other indicator depending on the app

Add STAR by scanning the **QR code** with your mobile device. You may also manually **entering the code** and select **next**.



Select an existing MFA option already enabled to verify and choose **Send Code**. Enter in the code received from MFA and choose **Verify**.

The user can also set 2fa to be the preferred authentication method. Select **Done**.

